

I am an International student at Toronto campus - Who should I contact?

North Bay/Parry Sound campus students, please note your contacts may be different. View North Bay/Parry Sound contact information [here](#).

For most inquiries, you may find your answer in our [FAQ](#), updated regularly.

If your inquiry cannot be answered by the [FAQ](#):

For the most efficient response time and for fairness to all others with urgent matters, please read carefully to find the most appropriate contact.



Please note, emails sent to multiple individuals will experience delayed response time.

General Inquiries
Language Proficiency
Fee accommodations

Immigration related:
• **Study Permits/VISAs**
• **PGWP**

international@canadorecollege.ca

Disclaimer: The International Department at Canadore College does not provide immigration or legal advice, and the contents of this correspondence should not be construed as such. Students are advised to consult IRCC or a qualified legal representative for advice on how to handle your personal immigration matters. To obtain information related to any immigration-related matter (including study and work permits), you can visit [IRCC's website](#).

Please contact your agent for the following inquiries. Should you be a direct student (you did not use an agent), you may reach out accordingly.

Eligibility/Admission Requirements
My application/Issues/Questions/Corrections
Offer letters
Deferrals

international.admissions@canadorecollege.ca

Health Insurance

insurance@scbt.ca

Finances:

- **Payments**
- **Amount owing**

studentservices@scbt.ca
admissions@canadorecollege.ca

- **Withdrawals**

academics@scbt.ca

- **Refunds**

[Click here to request a refund](#)

- **Receipts (NOT paid by flywire)**

studentservices@scbt.ca

- **flywire issues**

support@flywire.com

Transcripts
Completion packages

[Click here to request transcripts](#)

Quarantine plans/Accommodations
Travel Support Letters

quarantine.approval@canadorecollege.ca

Residence

canadore@scbt.ca

AGENTS:

Commission Payment Queries
Renewing an agreement
Agent related concerns
Partnering with Canadore

agent.relations@canadorecollege.ca

Student application issues

Please reach out to your Regional Manager